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## Your IT Is Looking After Your Mobility. Who's Looking After Your IT?

As businesses bisect over the conventional methods of operations with digital devices, it creates a torrent of responsibilities for the enterprise IT to keep up with the reconditioning of IT processes. While the mobility drives employee productivity and business benefits, the charge of cruising the journey towards digitization whilst securing corporate data is directed towards the IT team. The anticipation is straightforward; the end-users need devices packed with business resources that empower them to work, the business leaders want the mobility exercise to accentuate business operations, drive-in more gains and make the customers happy.

And as enterprise IT teams embark on the journey to meet the expectations from this mobility pursuit, they are confronted with a series of challenges. They have to articulate the differing necessities-

- Empowering employees to innovate at a rapid pace using devices loaded with business apps and content.
- Extending an engaging experience to the customers while adding value to the business.
- Securing the data and the device inventory from misuse, loss and attacks.

Your IT is burdened and is contemplating to find a solution that can abate their overload.



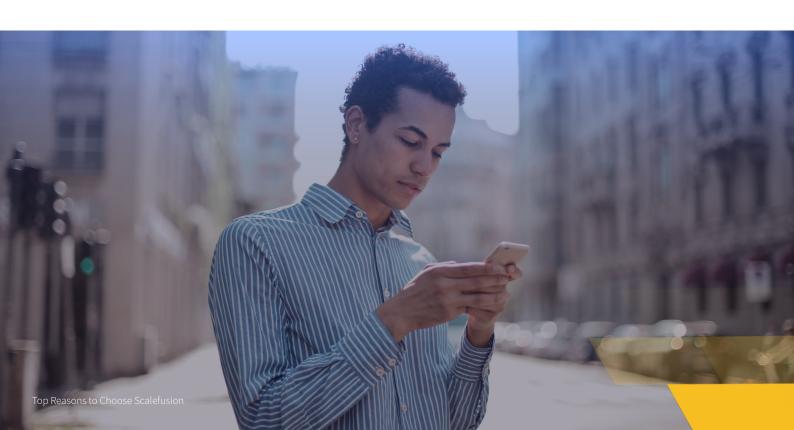




### Scalefusion - Built for IT, Transforming Businesses

Scalefusion extends a helping hand to your IT, subsequently aiding your enterprise to accomplish improved business outcomes. Scalefusion Mobile Device Management is designed to alleviate enterprise IT incumbrances, streamline operations using digital devices and apps and create an upswing for the business concurrently.

Pinning down the best MDM solution for your enterprise can be overwhelming and we simplify that decision for you. Consider the following top reasons to choose Scalefusion for your enterprise:

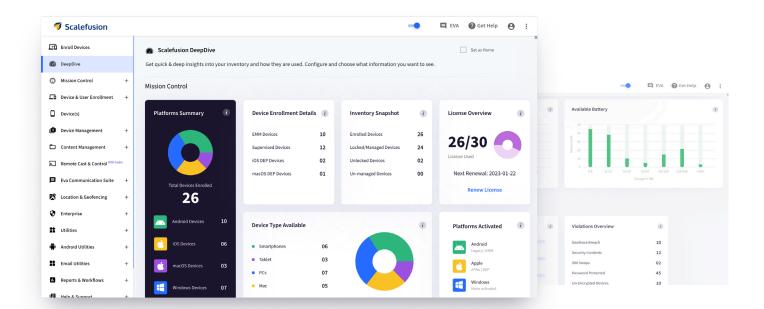




## Our User-Centric Platform



We set out to create a plug and play MDM platform that is designed to mitigate the challenges of IT teams while affirming the user experience as simple as ABC. Our dashboard is straightforward to navigate, empowering the IT administrators to enroll devices, deploy corporate policies, distribute applications & content with ease. Configuring stringent policies with Scalefusion is quick. Further, Scalefusion DeepDive helps you to stay on top of the entire device inventory and IT can also quickly generate reports for specific periods. Our clutter-free dashboard is built to extend a gratifying user experience.

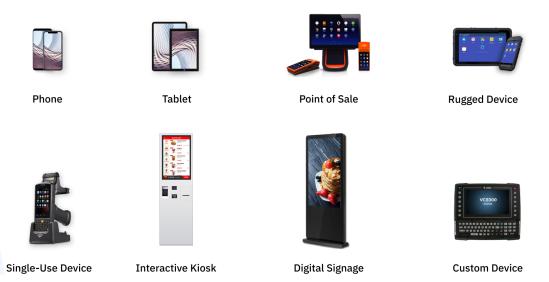




## **Our Comprehensive**Solutions



We are firm believers of 'one size doesn't fit all' and our MDM solution is aligned to understand the dynamic needs of assorted businesses. Hence, we provide comprehensive solutions for a variety of use-cases under one umbrella- be it operating systems, ownership types or deployment types. With Scalefusion, enterprises can manage their Android, iOS, macOS and Windows 10 devices. Our mobility management capabilities are extended to laptops, computers, smartphones, tablets, fablets, kiosks, POS (point of sale) systems, rugged devices, vehicle-mounted devices, TV box and digital signage. From knowledge workers to frontline workers, we secure devices used by all, ensuring that there are no gaps in the journey towards productivity.





## **Me Offer Wide Range**of Management Options



Not all businesses are the same and we cover the dynamic needs of modern businesses by offering a wide range of management options. With Scalefusion, enterprises can centrally manage devices deployed for varied use-case.

#### This includes:

- Fully managed devices
- Dedicated/single-purpose device
- BYOD















### **Fully Managed Devices**

One of the most prevalent use-case of devices in an enterprise environment is the one used by the employees for work. Fully-managed devices are company-owned devices that are equipped for business use with extensive policy and access settings. With Scalefusion, IT teams can provision fully-managed devices with business apps and ensure data security without hampering the user experience, which is critical to employee productivity.

### **Dedicated/ Single-Purpose Device**

As businesses embrace digital transformation, they make use of digital devices to fulfill specific business needs. These devices could be customer-facing or be used by frontline employees. For these devices, Scalefusion offers kiosk mode where the enterprises can lock the devices to fulfill a single use-case, to one or multiple apps. In the kiosk mode, the end-users cannot perform any other actions on the device.

### **BYOD- Bring Your Own Device**

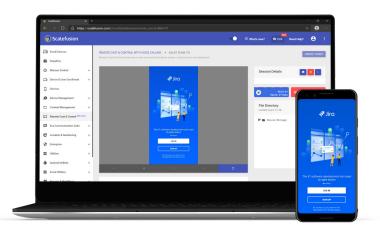
It is inarguable that the modern workforce wants flexibility while working. Employees instinctively will choose to use their favorite devices that they enjoy a familiarity with. With Scalefusion, you can publish business apps and content on employee-owned devices, striking the right balance between security and privacy. You get total control over the security of the business data on the Android, iOS & macOS BYO devices without hampering the user-privacy and user experience with customized policies and restrictions.



# **Our Remote**Troubleshooting



End-users want an uninterrupted experience while working with mobile devices and the onus of maintaining the devices up-to-date and equipped for business operations lies with the IT administrators. For unattended devices such as kiosks, upkeeping the device performance without physically visiting the device dock location becomes even more imperative. This is where Scalefusion Remote Cast and Control plays a vital role. Without using any third-party tools, IT teams can mirror device screens to rectify device issues and create quick tickets along with context-aware information on an integrated ITSM tool.



Further, they can extend methodical guidance for troubleshooting issues using Eva. For select Android devices, Remote Cast is bundled with Remote Control and File Sync, where IT can not only cast the device screens, but take control of the device as if handheld, and upload and download files/folders to the device. IT admins can also create support tickets for device issues on the chosen ITSM tool within the Scalefusion dashboard. The ticket can be supplemented with context-aware device info, screenshots and screen recordings.



## **Our Task Automation Capabilities**



IT teams are perpetually burdened with monitoring enormous device inventory, which is most often remotely located. Manually keeping track of device performance, usage & also having a stringent check on policy adherence is laborious, not to mention the lapses brought in by manual efforts. While mobility is implemented to improve the productivity of the workforce, it should not weigh down the IT productivity in the due process. Scalefusion Workflows hits the bulls-eye by automating recurring IT tasks and repetitive tasks that otherwise juice unnecessary IT resources. IT teams can effortlessly schedule repetitive IT tasks and compliance alerts, for specific device groups as well as entire device inventory. Scalefusion Workflows carries out regular compliance checks and IT jobs and delivers datadriven status reports of the same to the IT teams' inbox.

Scalefusion enables device grouping for precise policy application. Extending these group-wise policy settings and scheduling operation-specific compliance checks is hence vital. For unattended devices, Workflows practically nullifies manual efforts of periodic physical checks. IT teams can schedule tasks such as device reboot, lock/unlock, dynamic policy application, alerts based on battery, storage, data usage, compliance checks for geo-fence violation & security incidents. These scheduled activities can help in sending real-time notifications to the end-user and taking prompt actions for device sanity.

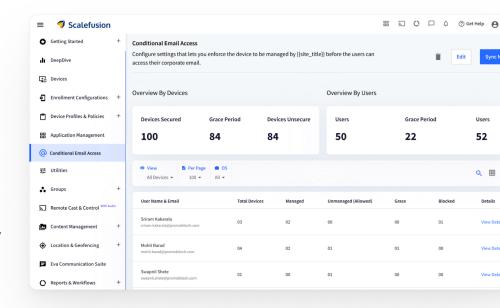


## **06** Conditional Email Access



One of the most crucial IT tasks is to secure corporate data on employees' work devices. Most traditional corporate communications happen over emails, making email security of prime importance. Several global businesses have adopted the bring-your-own-device (BYOD) work strategy that empowers employees to access corporate resources such as business tools, emails and much more on their personal devices. As convenient as it sounds, the BYOD work trend, especially in a remote working environment poses a great threat to corporate data. This is where Conditional Email Access (CEA) with Scalefusion plays a crucial role.

With Conditional Email Access, your IT teams are empowered to restrict corporate email access on employees' devices from the Scalefusion dashboard. All users are quarantined by default as a part of the Default Global Access policy. Users are allowed to access their corporate emails via Exchange Online and IceWarp only if they enroll their devices with Scalefusion MDM.





# **Our World-Class**Support



Scalefusion team strives to impart you the desired business benefit from your managed mobility. We believe in extending a notable impression on our customers and our world-class support team ascertains the same philosophy. We offer multiple training sessions to enterprise IT teams to walk them through our extensive feature-list and best possible usage for business gains.

And our assistance doesn't stop here. Our support team is available to answer your doubts and queries- irrespective of the deployment size. We foster customer relationships by providing prompt assistance at every point in your mobility management journey including onboarding, enrollment, deployment and post-deployment. Our customers have been recognizing our endeavors according to us with a 5/5 rating on Capterra and 4.6/5 rating on G2 Crowd. Our median first response time is only 3 minutes and we have a 93% positive experience rate. Our ability to build trust amongst our customers across the globe in aligned with our philosophy to help businesses achieve immense benefits from the mobility exercise.





## **O8** Security Galore - We Leave No Loose Ends



Mobility within an enterprise can be advantageous only when coupled with security. Critical data available on mobile devices helps to get things done, but is also the most vulnerable to threat, malware attacks and misuse, causing negative repercussions for your business. Scalefusion enforces stringent security measures to protect corporate data and devices on both company-owned as well as employee-owned devices. For company-owned fully-managed devices, our security policies are extended but not limited to network configurations, media sharing, preventing factory reset and other configurations such as remote lock and wipe-off for DLP.

For BYO devices, the user's personal data and corporate data are maintained separately, preventing opening/copying/moving corporate data in personal apps, and only corporate data is selectively wiped-off from the device. IT can further impose security measures like passcode policy. We aim to ensure security-driven mobility.





## Our Robust Developer API, Scalability & Integrations



Evolving businesses demand newer solutions to support advancing processes and the mobility management solution needs to be scaled likewise. We offer Robust developer API that can be extended to internal applications of businesses. This ensures quick access to device inventory & simplified device management within a familiar framework.

For simplifying IT service management for IT teams, we offer integrations with ITSM tools within our dashboard. Enterprise IT admins can create service integration requests for the ticketing tool of their choice and we will process the same.

To attune our MDM platform with the growing business needs, we are braced to extend, upgrade or modify our existing solutions. We understand the dynamics of growing businesses and offer streamlined role-based access to our management platform- the dashboard, to blanket overlaps without hindering deployment processes.







### **Summary**

## Scalefusion: An Effortless MDM Solution

Mobility extends plausible business benefits, your employees can be more productive with the offered flexibility, your customers/end-users can be more satisfied\ with your offering because of streamlined operations and increased availability. But it is crucial to secure critical business data and applications while loading necessary resources on mobile devices. Choose Scalefusion MDM platform to manage mobility for your organization and experience flawless, simplified mobile device management.

### Try it now for free

Register for a free 14-day evaluation at <a href="https://www.scalefusion.com">www.scalefusion.com</a>

### **Get a Demo**

Request a demonstration and see how Scalefusion can help you in managing your devices and securing your corporate data.

Book a Demo

#### **About Scalefusion**

Scalefusion MDM allows organizations to secure & manage endpoints including smartphones, tablets, laptops, rugged devices, mPOS, and digital signages, along with apps and content. It supports the management of Android, iOS, macOS and Windows 10 devices and ensures streamlined device management operations with InterOps.

#### **Enterprise Sales & Partnerships**

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