



# Visa Global Logistics Turns Its Transportation Department Paperless with Scalefusion



## About the Company

Founded in 1982, VISA Global Logistics has today become one of Australia’s largest privately-owned international freight forwarding companies. Through its extensive global network, the company delivers a comprehensive logistics system for all worldwide trade lanes. VISA Global Logistics delivers a fully integrated solution that includes forwarding, clearance, warehouse, distribution, and value-added services. They offer personalized service dedicated to driving business efficiencies at every touch-point.

## Business Goals

As an industry, transportation and logistics are always on the move and require significant coordination and cooperation to operate smoothly. Therefore, to keep pace with the competitors, Visa Global Logistics began using android tablet devices so that their workforce can stay connected and work flexibly on-field. Using mobile devices helped employees make all the transactions in real-time away from the office premises. Using Android tablets was critical in moving towards paperless operation in their transport department. The company wanted all the documentation and timesheets for their field staff to be replaced by apps and web-delivered content. This would give Visa Global Logistics a technological advantage over competitors in the industry.

## Challenges

The biggest challenge Visa Global Logistics faced was they had no way to monitor the devices they extended to the employees. They wanted to ensure that the employees are only using the devices to access work-related applications and websites. Unmonitored device usage would result in extravagant data costs and also severely impact employee productivity. Therefore, the company wanted to strictly disable all the unapproved apps on the device. Being a logistics, they also wanted a solution that would help them track the real-time location of the devices, which would help them retrieve any device in case of loss or theft.

### Industry

Logistics and Transportation

### Solutions & Features

- Kiosk Lockdown
- Android Device Management
- Application Management
- Website Whitelisting
- Location Tracking

### Key Benefits

- Distraction-free working environment for employees
- Real-time location tracking and device monitoring for performance and security
- Improved productivity with website whitelisting
- Reduced data costs with application whitelisting
- Ease of management with device groups

### Why Scalefusion

- Industry-leading UEM provider with simplified and intuitive mobile device management experience
- Easy to configure, deploy, and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

## Solution

After evaluating leading vendors in the industry, Visa Global Logistics adopted Scalefusion to restrict employees' online activity. With the help of Scalefusion's kiosk lockdown solution, Visa Global can remotely control all the devices in real-time through a device management dashboard, reducing downtime. The company can now lock down the devices in single app mode and disable all the unauthorized apps on the employee devices. Visa Global can also control the internet activity on the device by whitelisting the websites using the device management dashboard. Restricting the internet activity of the employees helped them stay well-focused on work. Additionally, Visa Global can now easily locate and track a field staff's device using Scalefusion's location tracking feature. Scalefusion's device groups feature helped them organize their devices into groups and apply the preset device profiles according to the usage of the devices of the groups, which helped the IT admin manage all devices with ease.

## Key Results

Working with Scalefusion has resulted in the following benefits for Visa Global Logistics:

- Whitelisting websites and restricting the internet activity of the employees
- Remote enabling/disabling for any app on the devices
- Real-time location tracking
- Organizing devices into groups and applying preset device profiles according to the usage policy

## Testimonial

“Scalefusion has been a key tool in our change to paperless operations in our transport departments. All transport documentation and timesheets for our truck drivers have been replaced with apps and web-delivered content that is accessed through Scalefusion. In an environment where the downtime of a single tablet can cause delays and costs, Scalefusion has ensured peace of mind that our tablets remain practically non-tamperable by the users. The ability to push new settings remotely is a huge timesaver”.

### About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

### Enterprise Sales & Partnerships

[sales@scalefusion.com](mailto:sales@scalefusion.com)  
[partners@scalefusion.com](mailto:partners@scalefusion.com)

### Call Us

(US) +1-415-650-4500  
(INDIA) +91-8499-835020