



Technica Group has experienced multiple business benefits, employee yield, and IT potency by leveraging some of the robust features of Scalefusion



## About the Company

As a superior underground mining and construction contractor, Technica Mining, a Division of Technica Group Inc., boasts of an outstanding safety record. Formed in 1999, the company employs a large group of workers known for their field expertise, and together they efficiently drive timely completion of their customers' outsourcing requirements and take care of their full site operation. Since the last 16 years, they have grown their portfolio of underground services quickly and extended expertise in mechanized and non-mechanized lateral, ramp and raise development, production drilling and mining, mine finance, and blasting.

## Business Goals

Technica Mining has been demonstrating 16 years of professionalism, expertise, and ability in the segment of shaft reconstruction and mine closure while offering innovative solutions to its clients. It has presented tremendous competency in handling some of the largest mining projects wherein the company has given substantial importance to the highest level of details. Their set of services include Underground Construction and Maintenance, Shaft Maintenance and Services, Underground Development & Production, and Mine Finance. While aiming to provide high-quality, budget-friendly, creative, innovative, and timely business solutions to its customers, the company strives for a ZERO HARM workplace – for their work environment, employees, and equipment. Technica Mining takes proven and responsible measures to eliminate workplace hazards without any failure.

## Challenges

The company wanted to introduce and implement digital offerings to its employees to align with the expansion of their business units rapidly from one area of competency to the other. They wanted to allow their employees to complete their organizational tasks in a stipulated period. It simply arouses the need to imply the Kiosk lockdown in the digital offerings to keep its field force as productive as per the organizational needs and keep track of the employee activities too. To serve this purpose, the company delegated organization-based Android tablets to its employees. However, they encountered a challenge when they were unable to manage the company-owned Android device's applications and features. On the contrary, the IT admins too didn't have access to the geographical locations of these devices. They needed a

### Industry

Mining

### Solutions & Features

- Kiosk Lockdown
- Android Device Management
- Application Management
- Custom branding
- EVA Communication Suite
- Remote Troubleshooting
- Location tracking

### Key Benefits

- Increased productivity of field force
- Reduced device downtime
- Enhanced device tracking
- Streamlined team communication

### Why Scalefusion

- Industry-leading UEM provider with simplified and intuitive mobile device management experience
- Easy to configure, deploy, and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

solution to confront those issues with time management and updates of the enterprise applications to the latest versions and tackle the boulder of gaining access control.

## Solution

Scalefusion aptly and seamlessly fit as a solution to all the boulders that Technica Mining was facing. Through the installation of the Scalefusion dashboard, Technica Mining was able to empower their IT admins to manage, control, and secure company-owned Android devices on the air. The centralized dashboard of Scalefusion allowed the company to create a specific profile for devices to streamline application updates on the fly with the Application management tool. With the help of Application management, Technica Mining was able to push, enable/disable, install, update, and configure all the application settings in the distinguished MDM profiles and directly apply them on all the devices in a single click. The organization was also able to create custom branding with the organization logo, custom wallpaper, lock screen, etc., and deploy it on all the device profiles with a single click. They were also able to track the real-time locations of the organization-based Android devices using GPS tracking under the centralized dashboard of Scalefusion. The organization has used Eva Communication Suite as their communication tool. With Remote Cast for troubleshooting device issues remotely, IT admins could quickly resolve device issues.

## Key Results

Working with Scalefusion has brought out the following proven results for Technica Group:

- Centralized device management
- Streamlined communication and support for device troubleshooting
- Easy enterprise app installation, updates and uninstallation

## Testimonial

“Scalefusion helped us manage everything mobile. Very effective in centralizing our fleet and makings changes to all tablets on the fly. We have now been pushing/pulling applications at will as well as updating branding and apps regularly. All is well!”

### About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

### Enterprise Sales & Partnerships

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