Scalefusion Helps RED-EHS Secure Tablets from Unauthorized Usage

About the Company

RED-EHS is one of the leading tablet-based patient, staff and inventory management systems for long-term care (such as nursing homes, skilled nursing facilities, and assisted living facilities), home health and correctional facilities in the USA. It is the total solution for advanced mobile care patient management. It provides a genuine mobile platform, focused on helping facilities enhancing patient care by increasing the reach of their EHRs in digital format. RED-EHS is the only company that guarantees 100% inventory control utilizing their proprietary LTE-based medical supply Smart Dispensers. RED-EHS provides facilities with cost-effective, cloud-based, one-stop primary care solutions.

Business Goals

As an esteemed healthcare facility, the organization was quick to understand the benefits of merging advanced technology with daily operational tasks. To smoothen workflow and daily tasks, the company wanted to deploy the RED-EHS app on their tablets, so the healthcare professionals and the management can easily get essential patient data right at the tip of the finger. Since it is a cloud-based solution, it could be used for storing critical information about patients and their medications with various features including inventory management, staff-in services, etc. This information is critical so it was necessary to ensure that it is not misused at any cost.

Challenges

Red EHS had to face a list of concerns before being fully able to centralize a few tasks. Firstly, they had to ensure that all tablets with RED-EHS solutions are used only by authorized healthcare professionals. The company wanted their devices locked for all other purposes except for running their solution. They did not want the staff to misuse the tablets for personal entertainment or leak essential data or content on them. The company wanted to curb its data costs. Lastly, they want to be able to remotely install all the latest versions of their applications on the authorized devices.

Industry

Healthcare

Solutions & Features

- Kiosk Lockdown
- Android Device Management
- Mobile Application Management
- Content Management
- Enterprise Store

Key Benefits

- Centralized device monitoring and management
- Increased staff productivity
- Limited device misuse and unauthorized access
- Increased data and device security and user accountability
- Controlling data and battery usage

Why Scalefusion

- Industry-leading UEM provider with simplified and intuitive mobile device management experience
- Easy to configure, deploy, and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

Solution

RED-EHS tested multiple MDM solutions available in the market, but they were difficult to implement, configure or use them to meet their requirement. Therefore, RED-EHS chose Scalefusion as Android Device Management Solution because it's easy to use, quick to deploy and has world-class support. Scalefusion restricted their tablets to 'Kiosk Mode' to avoid any misuse as well as helped them to keep track of tablets and remotely support them. All the devices were password protected in the Kiosk Mode so that staff cannot use them for personal entertainment. Scalefusion MDM authorized and secured tablet usage, ensuring that critical information on it is only used for work purposes. Thanks to the cloud-based remote monitoring system, the IT admin can remotely manage each device for updates or pushing essential information through content management. The Scalefusion Enterprise Store feature ensured remote updating of applications in multiple devices in just a few clicks.

Key Results

Here's how Scalefusion helped Red EHS attain its goals:

- Seamless digitalization of health records
- Protecting Kiosk Mode on the devices using secured password
- Reduced data costs and improved efficiency of staff

Testimonial

"We are able to secure the tablets from unauthorized use and it has helped us to control the usage of our product. It works really great! And we are happy with the software! We searched it via Google and would like to continue using Scalefusion in coming years…"

About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

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