Fujirebio Manages Corporate-Owned Android devices with Scalefusion

About the Company

Located in Sweden, Fujirebio (headquartered in Japan), has inherited a deeply rooted culture of excellence and is a global leader in the field of high-quality in vitro diagnostics (IVD) testing. Since the past 50 years, they have gained leadership and excellence in the discovery, development, manufacturing, and worldwide commercialization of robust IVD products. Fujirebio's product lines span from specialized manual testing to fully automated routine clinical laboratory testing solutions and include both novel and routine biomarkers. Their global presence includes offices in the United States, Europe, Latin America, and Asia along with a vast international distribution network.

Business Goals

Fujirebio aspires to remain steadfast and meet tomorrow’s ever-changing and diverse medical needs. So, they replaced all the traditional corporate mobile phones with smartphones for a smoother working process. The company wanted to leverage mobile technology to increase the productivity of its employees. This way the employees would have all the data at their fingertips, which would lead to smoother business operations. They want to champion public health through products and services empowered by leading-edge technology. The company wants to contribute to a society where anyone can live a long and fruitful life.

Challenges

Handing out smartphones to the workforce comes with certain risks and concerns. While technology can do wonders to make operations efficient, it can also lead to the misuse of devices for personal entertainment, hampering productivity. Fujirebio had concerns that unmonitored devices may lead to a list of problems such as curbing unnecessary web browsing and frequent social media access to provide a distraction-free environment for the employees. Also, downloading videos and music files need to be prevented. In order to ensure security of the corporate devices and data, installation of unauthorized apps, which may result in malware, and compromise critical business data on the devices had to be prevented.

Using company-owned devices for personal purposes dipped the productivity of employees. Additionally, it also caused the data usage to skyrocket and mobile bills ran into huge amounts, leading to an increase in operational costs.

Key Benefits

- Enhanced employee productivity
- Centralized device monitoring and management
- Reduced data costs
- Improved security with real-time location tracking and remote device wipe
- Reduced device downtime

Why Scalefusion

- Industry-leading UEM provider with simplified and intuitive mobile device management experience
- Easy to configure, deploy, and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

Solutions & Features

- Kiosk Lockdown
- Android Device Management
- Application Management
- Location Tracking
- Custom Branding
- Remote Troubleshooting
- Content Management
Solution

After deep contemplation, Fujirebio locked down Scalefusion - a cloud-based Mobile Device Management solution that can remotely configure, manage and monitor all their corporate-owned Android devices from a single web-based dashboard. In the configuration, IT admins pushed custom company branding on the devices.

With Scalefusion, the IT admins could easily track and monitor each device in real-time. The IT administrators could make sure employees did not make any unwanted changes to the device. Consequently, the IT staff could also easily allow or disallow apps or content and even take actions on devices, and remotely distribute content and apps to the devices in no time. The kiosk mode enabled whitelisting and blacklisting of websites and prevention of media download so that data costs can be curbed. Scalefusion also allowed the IT team to remotely wipe and lock devices that are carried outside the workplace. So if any device is carried outside the work premises (in case of theft), the admin can remotely lock it to avoid any security breaches.

Key Results

Working with Scalefusion has brought out the following proven results for Fujirebio:

• Locking devices in kiosk mode with restricted access to apps and websites
• Tracking & monitoring device inventory in real-time
• Remotely troubleshooting devices to reduce device downtime

Testimonial

“We replaced all office phones with smartphones and we wanted to control what apps can be used on these phones. We found Scalefusion as the most right solution for our requirements and planning to continue for a long time.”

About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

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