



The Cleaning Authority Enhances Business Processes with Scalefusion MDM



About the Company

The Cleaning Authority provides top-quality residential house cleaning at the best feasible price. The company's cleaning professionals have undergone extensive training and are fully bonded and insured to carry out tasks. The company has been providing high-quality residential cleaning services for over 30 years and has built a reputation for providing reliable maid services at competitive prices. They are dedicated to customers and have pledged to provide them with exceptional house cleaning services across North America.

Business Goals

With more than 225 franchise locations across the United States and Canada, The Cleaning Authority has committed to using its Detail-Clean Rotation System. Its mission is to positively impact the quality of life by delivering detail-oriented, consistent services. The people they employ are offered stable jobs with reasonable hours and wages. They support franchise owners by helping them utilize their business as a vehicle to build the lifestyle they want and desire. Their ultimate goal was to incorporate technology into daily operations for smoother business processes. For this, the company handed out tablets to each employee.

Challenges

Ever since its conception, The Cleaning Authority wanted to keep a vigilant eye on small expenses while investing, even while acquiring devices for its mobile workforce. However, the company had concerns about the increasing number of tablets used by the employees. They needed a solution for limiting some device functionalities and they wanted to know the exact location of the devices that are used on the field. The Cleaning Authority also wanted a hassle-free way to publish an updated version of PDF documents to multiple devices and replace the old ones. Therefore, To deliver a unified cleaning service across the customers, The Cleaning Authority had to look out for a solution that could serve all their business purposes at once.

Industry

On-Demand Services

Solutions & Features

- Kiosk Lockdown
- Android Device Management
- Content Management
- Mobile Application Management
- Location Tracking

Key Benefits

- Quick document updation with reliable paperless system
- Distraction-free working environment for employees
- Device monitoring for performance and security
- Real-time location tracking for on-site devices

Why Scalefusion

- Industry-leading UEM provider with simplified and intuitive mobile device management experience
- Easy to configure, deploy, and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

Solution

A fellow franchisee recommended The Cleaning Authority to try Scalefusion, a kiosk lockdown solution, which could meet their requirements and implement new technologies to grow the company. In an industry where documentation of products that are employed to service clients by the company’s team needs to be handy, Scalefusion’s Content Management process helped the Cleaning Authority team replace old documents on the device and update them to PDF formats across 32+ teams in operation. The IT admin could easily complete this procedure within 5 minutes by uploading a new PDF with updated documentation and sending the documentation to all of the tablets in a given group. Now, the team takes less time to create product documentation and spends more time on being productive and efficiently completing tasks. The Location Tracking feature also came in handy as the IT admin could track devices on the field in seconds and closely monitor devices provided to the employees. The IT administrators could remotely locate the registered devices using the Geolocation feature, which gave them greater control over team accountability. Now, they have complete control over device data by narrowing the device functionalities and allowing the employees to concentrate precisely on their work.

Key Results

Adopting Scalefusion resulted in the following improvements for The Cleaning Authority:

- Updating documents with Mobile Content Management
- Going completely paperless
- Freeing up employee time to focus on value added tasks

Testimonial

“Scalefusion gave us the necessary control to implement new technology into our growing company. As a small business, you need to be very careful with every investment and acquiring 20+ tablets is no small expense. The Scalefusion platform provides tools that place our minds at ease in terms of keeping track of the tablets and our teams while they’re out service. It has helped us control data by narrowing the functionality our crews have on the tablets, but it is difficult to quantify because we have been using Scalefusion from day 1”.

About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

Enterprise Sales & Partnerships

sales@scalefusion.com
partners@scalefusion.com

Call Us

(US) +1-415-650-4500
 (INDIA) +91-8499-835020