



Technica Group has experienced multiple business benefits, employee yield and IT potency by leveraging some of the robust features of Scalefusion.



Industry:
Mining

Platforms:


Deployment Scenario:
Mobile Device Management/Kiosk

About the Company

As a superior underground mining and construction contractor, Technica Mining, a Division of Technica Group Inc., boasts of an outstanding safety record. Formed in 1999, the company employs a large group of workers known for their field expertise, and together they efficiently drive timely completion of their customers' outsourcing requirements and take care of their full site operation. Since the last 16 years they have grown their portfolio of underground services quickly and extended expertise in mechanized and non-mechanized lateral, ramp and raise development, production drilling and mining, mine finance and blasting.

Business Goal

The company has been demonstrating 16 years of professionalism, expertise and ability in shaft reconstruction and mine closure while offering innovative solutions to its clients. It has shown tremendous competency in handling some of the largest mining projects wherein the company has given much importance to highest level of details. Their set of services include Underground Construction and Maintenance, Shaft Maintenance and Services, Underground Development and Production and Mine Finance. While providing high-quality, budget-friendly, creative, innovative and timely business solutions to its customers, the company strives for a ZERO HARM workplace – for their work environment, employees and equipment. Technica Mining takes proven and responsible measures to eliminate workplace hazards.

Challenges

The company needed to move forward and facilitate certain digital offerings for its employees to make them complete their tasks in an easy, efficient and timely manner. As the business of Technica Mining grew from one area of competency to another, it needed to imply enterprise mobility to keep its field force agile, flexible and productive and also to cater to the evolving business operations and programs. To serve this purpose, the company provided tablets to its employees. But the challenge appeared when they faced a hard time in managing the features of those company-owned mobile devices and at the same time, the IT admins were unable to track the locations of those devices. They also confronted issues with timely management and updates of the enterprise apps.

Solution

Scalefusion seamlessly helped Technica Mining manage their fleet of mobile devices/tablets from its centralized dashboard while allowing them to streamline and update the device features and enterprise apps on the fly. Scalefusion provided the company with a central console to manage their Android tablets and enabled to create user profiles. Technica Mining leveraged Scalefusion dashboard to make on-demand changes to their managed mobile devices, manage and alter features, update, install and uninstall apps on devices, update branding and other tasks, remotely and in real time. They have also used EVA and Remote Cast, which have hugely benefited the customer in specific use cases.

Key Results

Working with Scalefusion has brought out the following proven results for Technica Mining:

- Increased productivity of field force
- Improved time efficiency and reduced device downtime
- Improved device tracking and user monitoring
- Streamlined mobile operations and work efficiency
- Enhanced and accurate team communication
- Improved management of devices and apps



Testimonials:

“Scalefusion helped us manage everything mobile. Very effective in centralizing our fleet and making changes to all tablets on the fly. We have now been pushing/pulling applications at will as well as updating branding and apps regularly. All is well!

Gus Minor – Superintendent of Technology



About Scalefusion

Scalefusion MDM allows organizations to secure & manage endpoints including smartphones, tablets, laptops, rugged devices, mPOS, and digital signages, along with apps and content. It supports the management of Android, iOS, macOS and Windows 10 devices and ensures streamlined device management operations with InterOps.



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