



## Scalefusion Helped Peddler's Son Enable Electronic logbook on Android Tablets for Their Fleet Drivers

### About the Company

Peddler's Son Produce & Provisions is a family-owned wholesale produce distributor of fresh fruits and vegetables to Arizona communities, based out of Downtown Phoenix. Since 1988 they have been offering a wide range of high-quality produce, meats, dairy, desserts, spices, and specialty items. Peddler's Son has an 18,000 sq. foot warehouse which is HACCP-approved and maintains a large fleet of straight trucks and vans that are temperature-controlled. Their drivers are trained to maintain correct temperatures and complete a daily, thorough sanitation process. Their focus has always been on taking care of their customers and providing quality products and service and continually strive to be a produce industry leader.

### Business Goals

Peddler's Son has a fleet of trucks and vans to carry their produce to communities, and they have always aimed to take good care of customers. By US law, for years truckers were maintaining written documentation of their hours of service (HOS), as a record of duty status (RODS). But, in 2015 the US Federal Motor Carrier Safety Administration mandated that paper logbooks for driver RODS should be replaced by electronic logs. The company quickly realized using technology to carry out basic daily business operations can greatly improve work efficiency. Therefore, they mounted Android tablets with a Wi-Fi connection in their fleet of trucks. To go paperless and efficient, the drivers were trained to use these tablets as electronic logbooks. So, all the records will be easily available at one place, that too in real-time, which would ultimately help Peddler's Son offer better services to its diverse customers.

### Challenges

Peddler's Son wanted to meet the mandate of US law, but the only challenge was they wanted to ensure that the tablets handed over to drivers were not misused to hamper productivity. The best way to avoid that was to make sure the fleet could only access certain apps and restrict the usage. The company strictly wanted to avoid irrelevant apps related to gaming, music, movies, etc. downloaded on its tablets by the drivers. Additionally, restriction of apps would also control data usage by these apps, which may lead to unnecessarily extra data costs if left unmonitored.



#### Industry

Retail

#### Solutions & Features

- Kiosk Lockdown
- Android Device Management
- Application Management
- Location Tracking and Geofencing
- Wi-Fi Configuration
- Reports

#### Key Benefits

- Automated log entries
- Saved driver's time
- Eased efforts of data entry
- Provided a paperless solution
- Reduced data costs
- Disabled device misuse

#### Why Scalefusion

- Industry-leading UEM provider with simplified and intuitive mobile device management experience
- Easy to configure, deploy, and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

## Solution

Peddler's Son found Scalefusion as the right solution for their requirements. With Scalefusion, the company support staff could lock every driver's Android tablet so that its activity can be closely monitored for security purposes. The multi-app kiosk mode ensured the drivers only had access to the electronic logbook app and just a handful of other related apps (if needed). Therefore, drivers need not be tech-savvy to use the tablets; the kiosk mode helped the company to easily meet the mandate of switching the paper-based logbooks used for driver RODS to electronic logbooks seamlessly. The IT staff could manage all devices remotely, which helped reduce downtime costs to the company. Since Peddler's Son involved logistics operations, Scalefusion's geofencing and location tracking functionalities helped them monitor a device's real-time location on site. If the device was carried to a prohibited territory, IT admins would receive a report via email in real-time. The company could also enroll its Android tablets in bulk, which helped reduce the time spent to manually enroll each device.

## Key Results

Working with Scalefusion has brought out the following proven results for Peddler's Son:

- Remote management of devices from a centralized dashboard
- Geofencing and location tracking of devices
- Whitelisting of applications
- Bulk enrollment to reduce manual IT efforts
- Real-time reports and alerts
- Security settings in case of loss of devices or theft

## Testimonial

“Scalefusion helped us lock the Android tablets which are mounted in our fleet of trucks. It enabled the electronic logbook system for our drivers which is required as per the mandate. ”

### About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

### Enterprise Sales & Partnerships

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